

Winter Safeguarding Bulletin

Dear Parents/Carers,

With the Christmas holidays ahead of us I thought I would send a reminder of the support networks available to you during the school's closure.

School based support

Throughout the Christmas break I will be available to speak to you if you have any concerns about the safety or wellbeing of your own child(ren) or that of others.

The contact numbers and emails are:

Mrs Kara Guise: 07946 642316

kara.guise@laconchilleschool.co.uk

In addition we have our own online concern reporting platform (MyVoice) which sends any concerns straight to our safeguarding team. These are checked daily.

I have included a reminder of the link and QR code below for **parents or carers** wishing to report a concern.

<https://form.thesafeguardingcompany.com/6a6a1f31-ea11-43b8-a92a-c77c0cc7a018>



Due to our geographical location some of our families sit under Shropshire whilst others are Worcestershire. I have therefore included the contact details and key links to both the Shropshire and Worcestershire safeguarding and family support websites.

Shropshire Early Help

<https://next.shropshire.gov.uk/early-help>

If you live in **SHROPSHIRE** and are concerned about a child or would like some advice and support, call 0345 678 9021



In Shropshire, Early Help is considered as a team effort, not just one service. All the agencies that work with children, young people and families are a part of the early help offer, and are responsible for listening to concerns and worries, and responding to meet the needs. Shropshire's Early help partners work closely with families to make sure they get the right support at the right time.

Families may need help with one or a range of things. The Circle of Support gives you an idea of how early help could help a family.



How can we help you?



E-HAST (Early Help and Support Team)

[Home](#) > [Early help](#) > E-HAST (Early Help and Support Team)

E-HAST (Early Help and Support Team) is a single point of contact for partner agencies, children, young people and their families, focused on making sure that the right support is put in place as soon as it is needed.

What does it mean for the children and families?

It ensures that all enquiries and contacts are directed to a dedicated team of early help professionals, providing a seamless process so children and families will receive the right level of support in a timely way to help them achieve the best possible outcomes.

What does this mean for me?

An improved streamlined service offering timely and targeted support. The telephone number is 0345 678 9021.

“How can I help?”

Early help means acting early and as soon as possible to provide support where problems are emerging for children, young people and their families.

The type of things early help can support with include:

- Concerns about child's health, development or behaviour
- How a child is doing at school
- Housing or financial concerns
- Children who may be affected by domestic abuse, drugs, alcohol, ill health or crime

If you're concerned about a child or would like some advice and support, call 0345 678 9021 today and tell us how we can help.

Other essential numbers:

First Point of Contact (FPOC) (Compass and Initial Contact Team)	0345 678 9021
Emergency Social Work Team	0345 678 9040
West Mercia Police	101
If you think a child is in immediate danger, call the emergency services	999
Shropshire Early Help	Earlyhelp@shropshire.gov.uk
Shropshire Strengthening Families	Shropshirestrengtheningfamilies@shropshire.gov.uk
Compass - For safeguarding concerns for children	Compass.referrals@shropshire.gov.uk
Shropshire Family Information Service	01743 254400 and ShropshireFIS@shropshire.gov.uk
Health visitors and school nurses – single point of access (SPOA)	0333 3583654
Shropshire Housing Options	0345 678 9005
Citizen's Advice	https://www.citizensadvice.org.uk
Domestic Abuse Helpline 24-hour	0808 2000 247
NSPCC	0808 800 5000
Family Lives – parent helpline	0808 800 2222 Parenting and Family Support - Family Lives (Parentline Plus) Family Lives
Local Offer website	The SEND local offer Shropshire Council
Shropshire Choices	Shropshire Choices Shropshire Council
All In Registrations	All In Programme Shropshire Council
Occupational Therapists via First Point of Contact	0345 678 902
We Are With You - Substance Misuse Treatment Provision	01743 294700 Shropshire - With You (wearewithyou.org.uk)

Worcestershire Early Help

<https://www.worcestershire.gov.uk/council-services/childrens-services/early-help-family-support>

If you live in **WORCESTERSHIRE** and are concerned about a child or would like some advice and support, you should call [01905 843339](tel:01905843339) or email FamilySupport@worcschildrenfirst.org.uk

In addition, Worcestershire have developed a Virtual Family Hub which offers a range of different types of resources to help to support you and your family.

<https://www.worcestershire.gov.uk/council-services/childrens-services/virtual-family-hub>

WORCESTERSHIRE VIRTUAL FAMILY HUB



Relationship support

Support and guidance resources.



Professional support for your family

Find information about how Early Help Services can support your family.



Housing, finances and debt

Support and guidance resources.



Get Safe

Information and resources to help you look out for signs of child exploitation.



Groups and activities for young people

Here you can find information on some groups and activities for young people living in Worcestershire.



Holiday Activities and Food (HAF) programme

Information about the holiday activities and food programme, for parents and providers.



Harmony at Home

Reducing Parental Conflict in partnership with organisations from our multi-agency reference group.



Early Help booklet

Download the Early help booklet



Parenting support

Support and guidance resources.



Health

Support and guidance resources.



Mental health and emotional wellbeing

Useful resources to help you support families struggling with mental health.



SEND support and guidance

Information about the help and support available in schools and colleges for children with SEND.



Young carers

A Young Carer is a person aged between 6 and 17 who supports a family member at home beyond what is typical for their age.



Family learning

Useful set of resources for the family.



Childcare

Information about childcare and search for childcare in Worcestershire.



Keeping your child safe online

Find advice and guidance to help keep your child safe when online.



Identity and sexuality

Support and guidance resources.



Bullying, harassment, stalking and hate crime

Support and guidance resources.



Autism

Autism is a difference in how someone processes and interprets the world (and other people).



Health and family hub centres

Family hubs are like one-stop centres that offer various support services for families.



Child safety

Keeping your child safe in the home and whilst playing outside.

Mental Health and Wellbeing

The school holidays are a great time to relax and recover from a busy term. With this comes separation from friends and a range of feelings and behaviours that are sometimes difficult to navigate and manage. Below is a link from **YoungMinds** which is an excellent online resource for mental health and wellbeing support for young people as well as their parents and carers.

You may wish to check out the A-Z mental health guide which covers a vast range of feelings and behaviours. The link to this guide is below:

<https://www.youngminds.org.uk/parent/parents-a-z-mental-health-guide/>

I hope that in this bulletin I have provided you with some helpful resources and contacts to keep you and your family safe over the Christmas holidays and I wish you all a fun, relaxing and safe break.

Kind regards

Mrs K Guise

Assistant Headteacher: Safeguarding and Personal Development